



**SCOTTSDALE
COMMUNITY COLLEGE**

A MARICOPA COMMUNITY COLLEGE

Survey of Entering Student Engagement (SENSE) Itemized Frequency and Mean Results

Fall 2017

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SENSE 2017 Highlights

2017 Benchmark Score Comparison (Scores are standardized to the national sample mean of 50 with a standard deviation of 25)			
Benchmark	SCC Score	MCCCD Score	National Sample Score
Academic and Social Support Network	56.6	52.9	50.0
Effective Track to College Readiness	54.7	56.8	50.0
Engaged Learning	49.0	49.7	50.0
Clear Academic Plan and Pathway	48.6	46.1	50.0
High Expectations and Aspirations	47.8	48.0	50.0
Early Connections	45.0	45.3	50.0

For an analysis of the six SENSE Benchmarks, see the *SCC Benchmark Analysis 2017*. Additional analysis also provided by SENSE in *SENSE Scottsdale Community College 2017 Key Findings*.

This report displays the itemized frequency and mean results for the Fall 2017 SENSE survey. When compared to MCCCD and National samples, SCC students:

- Are more likely to begin college somewhere else and earn college credit in high school.
- Enroll in roughly the same amount of courses. However, they are slightly more likely to drop classes without discussing their decision with a college staff member or instructor.
- Attend new student orientation and take college success courses at higher rates.
- Are less likely to apply for financial aid.
- Place into development reading and writing at roughly an equivalent level, but are less likely to place into developmental math.
- Feel welcome and supported, particularly by instructors. For instance, students report that at least one instructor learned their name and want them to succeed.
- Feel that instructors encourage engagement in the classroom, such as having activities that introduce students to one another, and inform students of college services and course policies.
- Exhibit poorer classroom behavior, such as turning in assignments late and skipping class.
- Are very aware of and mostly satisfied with services provided by SCC, such as career counseling and skill labs. However, SCC students are less likely to use many of these services.
- Seek advising more from instructors and personal connections than college staff and academic advisors.



Understanding Item Results

This report displays the itemized frequency and mean results for the Fall 2017 SENSE survey (N=607 Entering Students of the 946 students surveyed). Each item offers comparisons between Scottsdale Community College (SCC), Maricopa County Community College District (MCCCD, includes eight other colleges in the District, excludes Rio Salado College), and the National Sample. An asterisk (*) denotes a significant difference between the mean for SCC and the mean of either MCCCD or the National Sample. Areas shaded in green are those in which SCC performed better than the MCCCD and National averages; areas in pink are lower than these averages.

Item 3: Beginning of College Career

Did you begin college at this college or elsewhere?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Started here	78.7	86.3	87.5
Started elsewhere	21.3	13.7	12.5

Item 4: While in high school, did you earn college credit for one or more courses? (Mark all the apply)

While in high school, did you earn college credit for one or more courses? (Mark all that apply)			
Response	SCC Percent Selected	MCCCD Percent Selected	National Sample Percent Selected
a. No	73.1	79.8	74.0
b. Yes, at this college	7.0	4.0	6.2
c. Yes, at a different college	6.0	4.7	4.4
d. Yes, at my high school	17.0	13.1	17.5

Item 5: In addition to taking courses at this college, were/are you also enrolled at a 4-year college or university during your first semester/quarter?

In addition to taking courses at this college, were/are you also enrolled at a 4-year college or university during your first semester/quarter?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	3.9	5.0	4.5
No	96.1	95.0	95.5



Items 7-10: Enrollment behavior at this college

7. How many courses did you enroll in for your first semester/quarter at this college?						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 - One	3.5	6.0	5.1	3.25	3.13	3.26
2 - Two	19.0	19.5	16.7			
3 - Three	26.2	29.5	25.8			
4 - Four or more	51.4	44.9	52.4			

8. Did you add or drop any classes within the first three weeks of your first semester/quarter at this college?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes, without discussing my decision with a college staff member or instructor	11.0	7.6	6.3
Yes, after discussing my decision with a college staff member or instructor	9.0	7.9	9.0
No, I did not add or drop any courses	80.1	84.5	84.7

9. Of the courses you enrolled in during your first semester/quarter at this college, how many did you drop after the first day of class?						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = None	90.3	90.6	91.1	1.11	1.13	1.12
2 = One	8.6	7.1	7.0			
3 = Two	0.9	1.6	1.3			
4 = Three	0.1	0.5	0.3			
5 = Four or more	0.1	0.2	0.2			

10. When did you register for your courses for your first semester/quarter at this college?						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = More than one week before classes began	88.4	89.1	86.4	1.14	1.13	1.17
2 = During the week before classes began	9.8	9.5	10.8			
3 = During the first week of classes	0.9	1.0	2.1			
4 = After the first week of classes	0.9	0.4	0.7			



Item 11: The following statements are about this college's orientation for new students. (Mark all that apply)

The following statements are about this college's orientation for new students.(Mark all that apply)			
Question	SCC Percent Selected	MCCCD Percent Selected	National Sample Percent Selected
a. I took part in an online orientation prior to the beginning of classes	9.1	5.7	19.3
b. I attended an on-campus orientation prior to the beginning of classes	71.4	58.6	55.3
c. I enrolled in an orientation course as part of my course schedule during my first semester/quarter at this college	16.3	11.5	9.7
d. I was not aware of a college orientation	8.1	16.4	10.3
e. I was unable to participate in orientation due to scheduling or other issues	12.2	15.2	14.2

Item 12-14: Placement Testing for Entering Students

12a. Before I could register for classes, I was required to take a placement test (COMPASS, ASSET, ACCUPLACER, SAT, ACT, etc.) to assess my skills in reading, writing, and/or math			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	90.1	93.5	83.0
No	9.9	6.5	17.0

12b. I took a placement test (COMPASS, ASSET, ACCUPLACER, SAT, ACT, etc.)			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	89.5	93.1	87.3
No	10.5	6.9	12.7



12c. I was exempt from taking a placement test at this college			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	7.4	10.9	18.7
No	92.6	89.1	81.3

13. My placement test scores indicated that I needed to take a Developmental course (also referred to as Basic Skills, College Prep, etc.) in the following areas. (Mark all that apply)			
Question	SCC Percent Selected	MCCCD Percent Selected	National Sample Percent Selected
a. Didn't take a placement test	4.3	3.2	12.2
b. Developmental Reading	23.3	24.4	23.7
c. Developmental Writing	24.5	22.4	23.8
d. Developmental Math	34.2	36.7	41.7
e. Didn't place into any Developmental courses	42.3	46.2	33.9

14. This college required me to enroll in classes indicated by my placement test scores during my first semester/quarter			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	78.6	82.0	67.4
No	21.4	18.0	32.6

Item 15-16: Financial Assistance

15a. With regard to financial assistance (scholarships, grants, or loans, etc.) to help with your college costs: I applied for financial assistance			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	52.2	66.5	76.5
No	47.8	33.5	23.5



15b. With regard to financial assistance (scholarships, grants, or loans, etc.) to help with your college costs: I was notified I was eligible to receive financial assistance

Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	54.5	58.9	68.3
No	45.5	41.1	31.7

15c. With regard to financial assistance (scholarships, grants, or loans, etc.) to help with your college costs: I received financial assistance funds before classes began

Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	29.5	40.1	50.6
No	70.5	59.9	49.4

16. When did you first apply for financial assistance?

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = 3 or more months before classes began	23.3	34.9	41.5	1.85	1.73	1.71
2 = 1 to 2 months before classes began	18.1	19.4	21.2			
3 = Less than 1 month before classes began	8.4	10.9	12.3			
4 = After classes began	3.5	2.9	3.2			
I did not apply for financial assistance	46.7	31.8	21.8			



Item 17: In which of the following types of courses were you enrolled during your first semester/quarter at this college?

In which of the following types of courses were you enrolled during your first semester/quarter at this college?			
Question	SCC Percent Enrolled	MCCCD Percent Enrolled	National Sample Percent Enrolled
a. Developmental Reading (also referred to as Basic Skills, College Prep, etc.)	25.3	27.9	27.8
b. Developmental Writing (also referred to as Basic Skills, College Prep, etc.)	24.2	28.3	29.2
c. Developmental Math (also referred to as Basic Skills, College Prep, etc.)	31.7	41.1	42.2
d. An English course taught specifically for students whose first language is not English (ESL, ESOL)	3.1	5.2	4.3
e. A course specifically designed to teach skills and strategies to help students succeed in college (e.g., a college success or student success course)	46.8	37.0	41.4
f. An organized "learning community" (two or more courses that a group of students take together)	9.4	8.1	6.3

Item 18: Experiences with college faculty and staff from the time of your decision to attend this college through the end of the first three weeks of your first semester/quarter.
(Response Range: 1-5)

a. The very first time I came to this college I felt welcome						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	0.5	0.4	0.6	4.11	4.06	4.05
2 = Disagree	2.4	1.5	1.7			
3 = Neutral	17.1	21.2	21.5			
4 = Agree	45.4	45.6	44.9			
5 = Strongly agree	34.5	31.4	31.3			



b. The instructors at this college want me to succeed						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	-	0.2	0.2	4.44	4.28*	4.30*
2 = Disagree	0.8	0.5	0.6			
3 = Neutral	6.3	11.1	10.9			
4 = Agree	40.6	47.4	45.6			
5 = Strongly agree	52.3	40.8	42.7			

c. All the courses I needed to take during my first semester/quarter were available at times convenient for me						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	1.8	1.7	2.0	4.00	3.97	3.97
2 = Disagree	9.9	7.9	8.2			
3 = Neutral	13.1	16.8	15.6			
4 = Agree	36.8	38.9	39.6			
5 = Strongly agree	38.3	34.7	34.7			

d. I was able to meet with an academic advisor at times convenient for me						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	3.5	3.4	2.1	3.74	3.71	3.83
2 = Disagree	6.2	8.4	6.7			
3 = Neutral	28.0	26.6	24.0			
4 = Agree	37.8	37.4	40.1			
5 = Strongly agree	24.5	24.2	27.0			

e. An advisor helped me to select a course of study, program, or major						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	5.4	6.2	4.2	3.67	3.59	3.76
2 = Disagree	12.0	14.7	11.6			
3 = Neutral	22.8	19.8	18.0			
4 = Agree	29.4	33.0	36.0			
5 = Strongly agree	30.4	26.3	30.2			



f. An advisor helped me to set academic goals and to create a plan for achieving them

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	7.6	7.3	5.6	3.41	3.26	3.39
2 = Disagree	15.0	22.0	18.3			
3 = Neutral	28.5	26.8	28.0			
4 = Agree	26.3	24.8	27.9			
5 = Strongly agree	22.6	19.1	20.2			

g. An advisor helped me to identify the courses I needed to take during my first semester/quarter

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	4.1	4.9	3.2	3.89	3.77	3.96
2 = Disagree	7.7	10.8	7.4			
3 = Neutral	16.9	17.3	13.4			
4 = Agree	37.6	37.0	41.7			
5 = Strongly agree	33.6	30.0	34.3			

h. A college staff member talked with me about my commitments outside of school (work, children, dependents, etc.) to help me figure out how many courses to take

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	13.6	13.3	11.2	2.97	2.81	2.95
2 = Disagree	23.7	32.9	29.7			
3 = Neutral	27.2	24.1	25.4			
4 = Agree	22.6	18.5	20.6			
5 = Strongly agree	12.9	11.2	13.2			

i. The college provided me with adequate information about financial assistance (scholarships, grants, loans, etc.)

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	6.1	6.7	5.8	3.52	3.39	3.50
2 = Disagree	11.8	16.1	13.5			
3 = Neutral	26.6	26.7	26.0			
4 = Agree	35.3	32.3	33.9			
5 = Strongly agree	20.3	18.2	20.8			



j. A college staff member helped me determine whether I qualified for financial assistance

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	14.2	13.1	9.6	2.89	2.94	3.10
2 = Disagree	25.6	27.6	25.2			
3 = Neutral	29.4	24.6	26.0			
4 = Agree	18.6	21.5	23.5			
5 = Strongly agree	12.1	13.1	15.6			

k. All instructors had activities to introduce students to one another

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	3.6	3.9	5.9	3.80	3.67	3.39*
2 = Disagree	9.8	13.5	19.2			
3 = Neutral	18.4	20.8	24.5			
4 = Agree	39.8	35.5	30.8			
5 = Strongly agree	28.4	26.3	19.5			

l. All instructors clearly explained academic and student support services available at this college

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	1.0	1.6	1.6	4.17	4.01	3.92*
2 = Disagree	5.0	4.7	6.7			
3 = Neutral	13.3	17.1	18.8			
4 = Agree	37.8	43.9	43.5			
5 = Strongly agree	43.0	32.7	29.4			

m. All instructors clearly explained course grading policies

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	1.0	0.5	0.6	4.39	4.32	4.27
2 = Disagree	1.6	1.7	2.3			
3 = Neutral	6.7	8.6	9.3			
4 = Agree	38.7	44.1	45.6			
5 = Strongly agree	51.9	45.2	42.3			



n. All instructors clearly explained course syllabi (syllabuses)

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	0.3	0.4	0.4	4.49	4.38	4.36
2 = Disagree	1.3	1.5	1.7			
3 = Neutral	6.2	7.4	7.1			
4 = Agree	33.8	40.4	42.7			
5 = Strongly agree	58.4	50.2	48.1			

o. I knew how to get in touch with my instructors outside of class

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	0.3	0.7	0.6	4.38	4.31	4.30
2 = Disagree	1.9	2.2	2.1			
3 = Neutral	7.8	9.2	9.0			
4 = Agree	39.4	41.5	43.4			
5 = Strongly agree	50.6	46.4	44.8			

p. At least one college staff member (other than an instructor) learned my name

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	14.9	13.0	11.1	3.41	3.28	3.34
2 = Disagree	15.8	20.2	20.0			
3 = Neutral	15.6	17.8	18.4			
4 = Agree	21.1	24.0	25.5			
5 = Strongly agree	32.6	24.9	25.0			

q. At least one other student whom I didn't previously know learned my name

Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	2.2	1.7	2.7	4.30	4.22	4.11*
2 = Disagree	2.8	4.2	5.6			
3 = Neutral	9.1	9.8	11.3			
4 = Agree	35.0	39.1	39.1			
5 = Strongly agree	51.0	45.2	41.3			



r. At least one instructor learned my name						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	2.0	1.4	1.6	4.43	4.29	4.24*
2 = Disagree	1.8	3.0	3.8			
3 = Neutral	5.4	9.0	9.2			
4 = Agree	33.2	38.0	39.7			
5 = Strongly agree	57.6	48.5	45.7			

s. I learned the name of at least one other student in most of my classes						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	2.0	1.2	1.9	4.34	4.31	4.23
2 = Disagree	3.1	3.6	4.3			
3 = Neutral	6.2	7.9	8.8			
4 = Agree	36.4	37.4	39.3			
5 = Strongly agree	52.4	50.0	45.7			

t. I have the motivation to do what it takes to succeed in college						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	0.5	0.6	0.6	4.40	4.35	4.37
2 = Disagree	0.4	1.4	1.3			
3 = Neutral	9.6	10.8	10.3			
4 = Agree	38.1	36.8	36.5			
5 = Strongly agree	51.4	50.5	51.4			

u. I am prepared academically to succeed in college						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	1.7	0.6	0.6	4.31	4.27	4.27
2 = Disagree	0.9	1.9	1.6			
3 = Neutral	9.9	13.4	13.3			
4 = Agree	39.0	37.7	39.7			
5 = Strongly agree	48.4	46.4	44.8			



Item 19: Classroom Behavior during the first three weeks of your first semester/quarter. About how often did you do the following? (Response Range: 1-4)

a. Ask questions in class or contribute to class discussions						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	5.2	7.5	8.9	2.85	2.78	2.79
2 = Once	27.0	27.6	24.5			
3 = Two or three times	45.0	44.5	45.5			
4 = Four or more times	22.8	20.4	21.1			

b. Prepare at least two drafts of a paper or assignment before turning it in						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	40.8	29.2	29.7	1.95	2.12	2.11
2 = Once	29.6	35.5	35.9			
3 = Two or three times	23.3	29.0	28.0			
4 = Four or more times	6.3	6.3	6.4			

c. Turn in an assignment late						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	55.0	57.8	63.8	1.64	1.58	1.47*
2 = Once	29.1	28.5	26.4			
3 = Two or three times	13.2	11.6	8.6			
4 = Four or more times	2.7	2.1	1.2			

d. Not turn in an assignment						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	61.6	64.6	70.0	1.53	1.49	1.40
2 = Once	25.9	24.2	21.2			
3 = Two or three times	10.6	8.9	7.0			
4 = Four or more times	1.9	2.3	1.7			



e. Participate in supplemental instruction (extra class sessions with an instructor, tutor, or experienced student)						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	65.6	67.2	66.7	1.57	1.53	1.54
2 = Once	17.7	17.3	17.2			
3 = Two or three times	10.5	11.3	11.2			
4 = Four or more times	6.1	4.3	4.9			

f. Come to class without completing readings or assignments						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	53.5	56.1	56.6	1.64	1.62	1.61
2 = Once	31.7	28.9	28.9			
3 = Two or three times	12.5	11.9	11.7			
4 = Four or more times	2.3	3.1	2.8			

g. Work with other students on a project or assignment during class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	19.3	16.9	20.8	2.55	2.60	2.46
2 = Once	22.9	25.7	26.8			
3 = Two or three times	41.3	38.0	37.7			
4 = Four or more times	16.6	19.4	14.8			

h. Work with classmates outside of class on class projects or assignments						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	66.7	63.3	62.6	1.50	1.58	1.60
2 = Once	20.8	20.1	19.3			
3 = Two or three times	8.4	12.2	13.3			
4 = Four or more times	4.1	4.3	4.8			



i. Participate in a required study group outside of class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	82.7	80.9	80.9	1.26	1.30	1.31
2 = Once	10.5	10.5	10.3			
3 = Two or three times	4.8	5.9	6.0			
4 = Four or more times	2.0	2.7	2.7			

j. Participate in a student-initiated (not required) study group outside of class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	82.8	82.0	80.6	1.27	1.28	1.31
2 = Once	9.6	10.1	10.8			
3 = Two or three times	5.5	5.6	6.0			
4 = Four or more times	2.1	2.2	2.6			

k. Use an electronic tool (e-mail, text messaging, Facebook, MySpace, class Web site, etc.) to communicate with another student about coursework						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	39.3	35.4	37.9	2.12	2.25	2.19
2 = Once	25.4	22.4	22.5			
3 = Two or three times	19.5	24.3	22.4			
4 = Four or more times	15.8	17.9	17.3			

l. Use an electronic tool (e-mail, text messaging, Facebook, MySpace, class Web site, etc.) to communicate with an instructor about coursework						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	24.1	28.6	30.7	2.34	2.28	2.25
2 = Once	31.7	28.9	27.6			
3 = Two or three times	30.4	28.1	27.3			
4 = Four or more times	13.9	14.4	14.4			



m. Discuss an assignment or grade with an instructor						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	33.9	34.3	33.1	2.06	2.04	2.07
2 = Once	32.8	35.4	34.5			
3 = Two or three times	26.6	22.8	25.0			
4 = Four or more times	6.7	7.6	7.4			

n. Ask for help from an instructor regarding questions or problems related to a class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	24.8	22.9	23.1	2.32	2.33	2.34
2 = Once	29.6	33.2	31.8			
3 = Two or three times	34.0	32.0	33.1			
4 = Four or more times	11.6	11.8	12.1			

o. Receive prompt written or oral feedback from instructors on your performance						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	22.9	23.9	24.8	2.45	2.40	2.34
2 = Once	26.6	28.3	29.2			
3 = Two or three times	32.7	32.0	32.6			
4 = Four or more times	17.8	15.8	13.3			

p. Receive grades or points on assignments, quizzes, tests, or papers, etc.						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	5.9	3.9	5.2	3.41	3.40	3.28
2 = Once	11.2	11.7	12.8			
3 = Two or three times	19.4	24.8	30.9			
4 = Four or more times	63.5	59.6	51.1			



q. Discuss ideas from your readings or classes with instructors outside of class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	59.4	62.6	63.3	1.68	1.61	1.59
2 = Once	20.8	19.5	19.7			
3 = Two or three times	12.3	12.1	12.0			
4 = Four or more times	7.6	5.8	5.0			

r. Discuss ideas from your readings or classes with others (students, family, co-workers, etc.) outside of class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	38.0	40.2	38.7	2.13	2.10	2.13
2 = Once	24.6	22.7	23.0			
3 = Two or three times	23.7	23.7	24.8			
4 = Four or more times	13.7	13.4	13.5			

s. Skip class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	72.1	76.7	76.5	1.40	1.32	1.32
2 = Once	17.9	16.3	16.2			
3 = Two or three times	8.5	5.8	6.0			
4 = Four or more times	1.6	1.2	1.3			



Item 20.1: Did you know about the following services?

Think about your experiences from the time of your decision to attend this college through the end of the first three weeks of your first semester/quarter. Did you know about the following services?			
Question	SCC Percent Yes	MCCCD Percent Yes	National Sample Percent Yes
a. Academic advising/planning	87.9	82.1	81.4
b. Career counseling	72.3	59.7	54.7
c. Job placement assistance	42.8	34.4	35.3
d. Face-to-face tutoring	89.2	79.1	78.7
e. Online tutoring	52.3	43.2	42.4
f. Writing, math, or other skill lab	84.0	70.6	73.6
g. Financial assistance advising	77.3	74.9	78.1
h. Computer lab	88.7	80.3	83.9
i. Student organizations	67.5	55.7	61.6
j. Transfer credit assistance	57.8	47.8	48.6
k. Services to students with disabilities	66.6	57.1	57.2

Item 20.2: How often did you use the following services? (Response Range: 1-4)

a. Academic advising/planning						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	48.5	40.2	37.4	1.69	1.87*	1.92*
2 = Once	36.3	36.6	37.4			
3 = Two or three times	13.3	19.6	21.3			
4 = Four or more times	1.9	3.6	3.9			

b. Career counseling						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	82.9	78.7	79.5	1.22	1.28	1.27
2 = Once	13.0	15.6	14.5			
3 = Two or three times	3.4	4.7	4.9			
4 = Four or more times	0.7	1.0	1.1			



c. Job placement assistance						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	92.5	93.0	93.5	1.09	1.09	1.09
2 = Once	6.0	5.2	4.8			
3 = Two or three times	1.3	1.4	1.3			
4 = Four or more times	0.2	0.4	0.4			

d. Face-to-face tutoring						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	82.9	82.2	81.6	1.29	1.29	1.31
2 = Once	9.1	9.7	9.6			
3 = Two or three times	4.6	5.5	5.3			
4 = Four or more times	3.5	2.6	3.5			

e. Online tutoring						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	92.1	92.8	93.1	1.11	1.11	1.11
2 = Once	5.7	4.4	4.0			
3 = Two or three times	1.8	1.9	1.8			
4 = Four or more times	0.4	0.9	1.1			

f. Writing, math, or other skill lab						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	71.4	75.3	66.2	1.50	1.43	1.66
2 = Once	12.2	11.9	12.9			
3 = Two or three times	11.0	7.3	9.9			
4 = Four or more times	5.4	5.5	11.0			



g. Financial assistance advising						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	71.5	60.1	52.7	1.40	1.63*	1.75*
2 = Once	18.7	22.1	25.7			
3 = Two or three times	8.3	12.7	15.5			
4 = Four or more times	1.5	5.1	6.1			

h. Computer lab						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	50.9	53.9	48.4	1.85	1.88	2.02
2 = Once	23.6	17.6	18.2			
3 = Two or three times	14.8	15.4	16.5			
4 = Four or more times	10.7	13.1	16.8			

i. Student organizations						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	87.1	87.5	85.6	1.22	1.20	1.23
2 = Once	6.6	7.2	8.4			
3 = Two or three times	3.9	3.3	3.7			
4 = Four or more times	2.4	2.0	2.3			

j. Transfer credit assistance						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	87.4	88.5	88.0	1.14	1.15	1.16
2 = Once	11.6	8.8	9.0			
3 = Two or three times	0.8	2.1	2.2			
4 = Four or more times	0.1	0.5	0.8			



k. Services to students with disabilities						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Never	92.1	92.9	92.7	1.13	1.12	1.13
2 = Once	4.5	3.4	3.6			
3 = Two or three times	1.4	2.1	2.0			
4 = Four or more times	2.0	1.6	1.8			

Item 20.3: How satisfied were you with the following services? (Response Range: 0-3)

a. Academic advising/planning						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	45.6	37.9	34.5	2.40	2.42	2.41
1 = Not at all	3.3	3.9	3.8			
2 = Somewhat	26.2	28.5	30.7			
3 = Very	24.9	29.7	30.9			

b. Career counseling						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	78.9	73.9	73.5	2.24	2.38	2.34
1 = Not at all	3.9	2.7	3.2			
2 = Somewhat	8.3	10.7	11.0			
3 = Very	8.9	12.7	12.3			

c. Job placement assistance						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	87.0	86.6	86.1	2.12	2.22	2.12
1 = Not at all	3.2	3.0	3.3			
2 = Somewhat	5.1	4.4	5.5			
3 = Very	4.8	6.0	5.1			



d. Face-to-face tutoring						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	77.4	76.0	74.9	2.49	2.51	2.50
1 = Not at all	2.3	2.2	2.4			
2 = Somewhat	6.9	7.3	7.9			
3 = Very	13.4	14.5	14.8			

e. Online tutoring						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	86.7	85.9	86.2	2.27	2.24	2.19
1 = Not at all	2.4	3.0	3.0			
2 = Somewhat	4.9	4.8	5.2			
3 = Very	6.0	6.4	5.6			

f. Writing, math, or other skill lab						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	68.5	71.5	62.3	2.54	2.48	2.49
1 = Not at all	1.8	1.8	2.3			
2 = Somewhat	10.9	11.1	14.6			
3 = Very	18.9	15.6	20.8			

g. Financial assistance advising						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	68.0	56.2	49.1	2.41	2.36	2.38
1 = Not at all	2.5	5.5	6.0			
2 = Somewhat	14.0	17.1	19.4			
3 = Very	15.5	21.2	25.6			



h. Computer lab						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	51.1	51.0	45.8	2.70	2.63	2.63
1 = Not at all	0.9	2.2	1.9			
2 = Somewhat	13.0	13.8	16.2			
3 = Very	35.0	33.0	36.2			

i. Student organizations						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	80.8	80.9	79.2	2.37	2.38	2.36
1 = Not at all	3.0	2.6	2.5			
2 = Somewhat	6.1	6.7	8.3			
3 = Very	10.1	9.9	10.0			

j. Transfer credit assistance						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	81.9	81.9	81.1	2.35	2.25	2.28
1 = Not at all	2.3	3.6	3.2			
2 = Somewhat	7.1	6.4	7.3			
3 = Very	8.7	8.1	8.4			

k. Services to students with disabilities						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
0 = Not applicable	86.2	85.4	85.3	2.53	2.39	2.40
1 = Not at all	0.5	2.4	2.2			
2 = Somewhat	5.5	4.1	4.4			
3 = Very	7.7	8.1	8.1			



Item 21: Within a class, or through another college experience, I learned: (Response Range: 1-5)

a. I learned to improve my study skills (listening, note taking, highlighting readings, working with others, etc.)						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	1.8	1.5	1.3	4.03	4.01	4.03
2 = Disagree	4.6	3.8	3.6			
3 = Neutral	17.3	20.8	19.4			
4 = Agree	41.5	39.8	41.8			
5 = Strongly agree	34.8	34.2	34.0			

b. I learned to understand my academic strengths and weaknesses						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	1.4	1.4	1.1	3.97	3.97	3.98
2 = Disagree	4.0	3.7	3.6			
3 = Neutral	22.2	23.0	21.7			
4 = Agree	40.9	40.8	43.7			
5 = Strongly agree	31.6	31.1	29.9			

c. I learned skills and strategies to improve my test-taking ability						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = Strongly disagree	2.9	2.7	2.5	3.67	3.67	3.68
2 = Disagree	10.2	9.1	9.1			
3 = Neutral	29.8	31.9	30.9			
4 = Agree	31.6	30.8	32.6			
5 = Strongly agree	25.6	25.5	24.9			



Items 22-23: Sources of assistance

22. What has been your MAIN source of academic advising (help with academic goal-setting, planning, course recommendations, graduation requirements, etc.)?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Instructors	39.8	2.7	28.4
College staff (not instructors)	11.2	12.7	13.8
Friends, family, or other students	37.7	45.4	45.3
Computerized degree advisor system	2.3	1.6	1.5
College Web site	5.3	8.8	7.5
Other college materials	3.8	3.8	3.6

23. Was a specific person assigned to you so you could see him/her each time you needed information or assistance?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	12.2	16.2	33.0
No	87.8	83.8	67.0

Item 24: About how many hours did you spend in a typical 7-day week doing each of the following?

24a. Preparing for class						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = None	6.4	5.2	4.8	2.51	2.49	2.57
2 = 1-5 hours	53.4	59.4	55.6			
3 = 6-10 hours	26.5	22.2	23.9			
4 = 11-20 hours	11.0	9.4	11.2			
5 = 21-30 hours	1.7	2.5	2.9			
6 = More than 30 hours	1.0	1.4	1.6			



24b. Working for pay						
Response	SCC Percent	MCCCD Percent	National Sample Percent	SCC Mean	MCCCD Mean	National Sample Mean
1 = None	29.8	30.9	35.7	3.47	3.41	3.23
2 = 1-5 hours	8.2	10.0	9.0			
3 = 6-10 hours	10.4	7.7	7.3			
4 = 11-20 hours	13.1	12.2	12.5			
5 = 21-30 hours	14.1	17.0	16.0			
6 = More than 30 hours	24.4	22.2	19.6			

Item 25: When do you plan to take classes at this college again?

25. When do you plan to take classes at this college again?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
I will accomplish my goal(s) during this semester/quarter and will not be returning	9.0	9.2	7.6
I have no current plans to return	2.6	2.1	2.2
Within the next 12 months	70.7	66.0	67.6
Uncertain	17.7	22.8	22.6

Items 26 & 28: High School Classes and Grade Average

26a. While in high school, did you: Take math every school year?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Not applicable	0.8	1.3	1.2
Yes	88.1	85.1	83.0
No	11.1	13.7	15.8

26b. While in high school, did you: Take math during your senior year?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Not applicable	2.7	2.2	3.0
Yes	87.7	83.9	79.5
No	9.7	13.9	17.5



28. In what range was your overall high school grade average?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
A	4.4	5.8	6.8
A- to B+	27.6	27.8	32.5
B	22.5	21.9	22.6
B- to C+	30.4	31.4	26.9
C	9.5	9.2	7.9
C- or lower	5.6	3.8	3.2

Item 27: Would you recommend this college to a friend or family member?

Would you recommend this college to a friend or family member?			
Response	SCC Percent	MCCCD Percent	National Sample Percent
Yes	97.4	95.4	94.7
No	2.6	4.6	5.3

MCCCD Special-Focus Items

1. While attending this college, what has been your best source of academic advising (academic planning, course recommendations, graduation requirements)? (Choose one)		
Response	SCC Percent	MCCCD Percent
Academic advisor (not faculty)	13.8	13.4
Academic advisor (faculty)	38.5	35.5
Friends, family, or other students	32.9	33.2
Online college registration and/or computerized degree advising system	6.0	5.8
I have not received any academic advising	8.8	12.1



2. The information I have received from academic advisors has been accurate and up-to-date.

Response	SCC Percent	MCCCD Percent
1 = Strongly agree	37.4	32.9
2 = Agree	42.4	44.0
3 = Disagree	6.3	5.9
4 = Strongly disagree	1.2	1.7
5 = I do not use advising services	12.6	15.4

3. A college staff member spent enough time with me to help me understand the process of enrolling in and attending this college.

Response	SCC Percent	MCCCD Percent
1 = Strongly agree	32.9	29.1
2 = Agree	30.1	32.4
3 = Neutral	23.3	23.2
4 = Disagree	8.5	9.4
5 = Strongly disagree	5.1	5.9

4. A college staff member clearly explained how my placement test scores were used to determine if I was ready for college-level courses or needed to take courses to help me become college ready.

Response	SCC Percent	MCCCD Percent
1 = Strongly agree	38.4	34.4
2 = Agree	35.7	37.3
3 = Neutral	18.1	17.8
4 = Disagree	5.2	6.7
5 = Strongly disagree	2.5	3.7

5. A college staff member talked with me about the importance of completing a certificate or degree.

Response	SCC Percent	MCCCD Percent
1 = Strongly agree	21.9	20.9
2 = Agree	30.1	24.9
3 = Neutral	24.4	25.9
4 = Disagree	14.9	18.4
5 = Strongly disagree	8.7	9.9



6. A college staff member clearly explained to me where to find help if I were considering dropping out of or withdrawing from college.

Response	SCC Percent	MCCCD Percent
1 = Strongly agree	26.3	21.6
2 = Agree	26.9	24.1
3 = Neutral	24.6	21.8
4 = Disagree	14.9	20.1
5 = Strongly disagree	7.4	12.4

7. A college staff member clearly explained consequences of receiving poor grades (academic probation, potential loss of financial assistance or scholarships, etc.).

Response	SCC Percent	MCCCD Percent
1 = Strongly agree	34.6	32.4
2 = Agree	33.7	32.2
3 = Neutral	19.6	17.1
4 = Disagree	8.5	11.1
5 = Strongly disagree	3.6	7.2

8. How often do you use the academic support services such as tutoring or academic assistance at this school?

Response	SCC Percent	MCCCD Percent
1 = Very often	7.4	6.7
2 = Often	12.5	12.0
3 = Occasionally	17.4	19.9
4 = Seldom	28.1	24.0
5 = Never	34.5	37.4

9. If you are having difficulty making progress with your studies, which of the following has been most responsible for this difficulty?

Response	SCC Percent	MCCCD Percent
Academic preparation for college	8.8	6.9
Time management or study skills	34.6	36.0
Motivation	19.8	19.8
External pressures (family, health or work obligations, etc.)	20.5	17.0
N/A - I am not having difficulty making progress with my studies	16.2	20.3



10. By the time that you expect to receive your degree, how long will it have taken, from when you first started attending college, to complete your studies?

Response	SCC Percent	MCCCD Percent
1 = 2 years or less	25.2	26.8
2 = 3-4 years	49.3	50.4
3 = 5-10 years	22.0	19.9
4 = More than 10 years	3.6	2.8

11. What would be the primary reason you would recommend this institution to family, friends, or co-workers?

Response	SCC Percent	MCCCD Percent
The faculty	18.6	18.4
The program offerings	50.2	43.6
The location	18.0	23.2
The support services	11.4	12.0
I would not recommend it	1.8	2.8

12. How often do you use the college's Web site to find information?

Response	SCC Percent	MCCCD Percent
1 = Very often	36.2	35.3
2 = Often	23.1	25.5
3 = Occasionally	24.3	23.0
4 = Seldom	11.2	9.9
5 = Never	5.1	6.2

Items 2, 29-38: Demographics

2. Thinking about this semester/quarter, how would you describe your enrollment at this college?

Response	SCC Percent	National Sample Percent
Full-time	27%	35%
Less than full-time (Part-time)	73%	65%



29. Your sex		
Response	SCC Percent	National Sample Percent
Male	47%	43%
Female	53%	57%

30. Mark your age group		
Response	SCC Percent	National Sample Percent
18-19	19%	26%
20-21	16%	19%
22-24	15%	16%
25-29	12%	14%
30-39	10%	14%
40-49	5%	7%
50-64	6%	4%
65+	2%	1%

Demographics			
Question	SCC Percent Yes	MCCCD Percent Yes	National Sample Percent Yes
31. Are you married?	4.1	6.5	7.1
32. Do you have children who live with you and depend on you for their care?	9.0	10.0	13.0
33. Is English your native (first) language?	84.8	71.2	81.1

34-35. What is your racial or ethnic identification?		
Response	SCC Percent	National Sample Percent
American Indian or Alaska Native	5%	1%
Asian, Asian American, or Pacific Islander	3%	5%
Black or African American, Non-Hispanic	4%	14%
White, Non-Hispanic	61%	47%
Hispanic, Latino, Spanish	16%	28%
Other	7%	4%
International Student or Non-Resident Alien	1%	2%



36. What is the highest academic certificate or degree you have earned?

Response	SCC Percent	MCCCD Percent	National Sample Percent
None	1.2	1.1	1.6
GED	4.7	3.3	4.4
High School Diploma	88.4	89.6	87.7
Vocational/technical certificate	3.3	3.9	4.1
Associate Degree	1.7	0.9	1.2
Bachelor's Degree	0.2	0.8	0.8
Master's/doctoral/professional degree	0.5	0.3	0.3

37. Please indicate whether your goal(s) for attending this college include the following:

Question	SCC Percent Yes	MCCCD Percent Yes	National Sample Percent Yes
a. To complete a certificate	68.9	66.8	60.1
b. To obtain an Associate degree	82.0	86.4	81.7
c. To transfer to a 4-year college or university	88.8	86.1	78.8

38. Who in your family has attended at least some college? (Mark all that apply)

Question	SCC Percent Selected	MCCCD Percent Selected	National Sample Percent Selected
Mother	59.9	41.4	48.4
Father	46.1	32.3	36.1
Brother/Sister	47.2	41.0	43.6
Child	0.6	0.6	1.8
Spouse/Partner	5.2	6.0	7.3
Legal Guardian	3.7	2.4	2.9
None of the above	14.6	26.1	21.0

